

June 23, 2005

Dr. Cheryl Wild
Ocean Park Professional Center
1602 Lawrence Avenue, Suite 110
Ocean, NJ 07717

Dear Dr. Wild:

I would like to thank you for the excellent work you did for the AICPA during the last year and a half. As the new Director of Content and Production for the Examinations Team, your innovations have benefited me and our staff tremendously. For example, you analyzed the skills needed by the professionals who develop the Uniform Certified Public Accountants Examination, developed job descriptions, developed an organizational design to support our new computer-based examination, and helped to fill six open positions!

Of course, having employees with the right skills to develop our tests is important. But your consultation provided more than staffing—it provided an overall process for the Exams Team to conduct its work. Your work helped our whole team understand how the content area interacts with production, analysis, and systems to create a test and test scores, which is extremely important for creating a team environment. It was especially useful to create an understanding that the content of a test involves more than item development, and this understanding has raised the quality of our work.

Additionally, the process documentation and procedures that you helped us to develop have been used as the foundation for continuous improvement and allowed us to pass our ISO 9001 recertification audit. More importantly, however, the process improvements that you put in place are now bearing fruit. The current testing window is the best since launch, which is evidence that what was implemented last year has indeed raised the quality of our work.

I also very much appreciate the coaching you provided me as I transitioned into my new role as Director, Exams Strategy. I benefited from your depth and breadth of experience and believe that I am in a much better position to succeed in my role.

It was a pleasure working with you and I hope that we have continued opportunities for collaboration in the future. Please stay in contact.

Sincerely,



Gregory Johnson, CPA
Director-Exams Strategy, Examinations Team